

## CF TEC Bicycle Parking FAQ

### *How do I get access to the secured CF Bicycle Parking Facility?*

- You can access the facility by using your building access card/Mobile Key Access. Please contact your company office administrator or facility manager and request that you would like to your passcard/mobile key programmed with access to this facility

### *Where is the secured CF Bicycle Parking Facility located?*

- The secured CF TEC Bicycle Parking Facility is located on level 1 inside the Bay/Dundas parkade. Entrance to the parkade is on Bay Street, between Canadian Tire and the Marriott Eaton Centre Hotel

### *Is there a charge to use the secured CF Bicycle Parking Facility?*

- NO. This amenity is exclusively for the use of TEC Office Properties' clients

### *What hours is the secured CF Bicycle Facility open?*

- 24/7

### *Are there any restrictions on how long I can leave my bike?*

- Bicycles should be removed at the end of each day

### *Are there any bike service tools available?*

- A tool repair stand and portable air compressor is available

### *Is the CF Bicycle Parking Facility secure?*

- The CF Bicycle Parking Facility is secure and unlocked by authorized passcard/mobile key only
- CCTV is in place and regular parkade patrols are conducted

### *Are bike locks available on-site?*

- No. Facility users are expected to bring and use their own bike locks

### *Are parking spots still available for me to register?*

- The availability of bike parking spaces is subject to first-come-first-serve

### *Who do I call if I encounter an issue in the CF Bicycle Parking Facility?*

- Maintenance (cleaning, etc.) - CF CONNECT - cfconnect@cadillacfairview.com or 1.800.665.1000
- General Enquiries - TEC Concierge - teconcierge@cadillacfairview.com or 416.598.8568
- Security (security related issue) - 416.598.8547

# Shower/Locker FAQ

## *How do I get access to the secured CF Shower/Locker Facility?*

- You can access the facility by using your building access card/Mobile Key Access. Please contact your company office administrator or facility manager and request that you would like to your passcard/mobile key programmed with access to this facility

## *Where is the secured CF Shower/Locker Facility located?*

- It is located on level 1 of Bay/Dundas Parkade, across from the secured bike parking facility. Entrance to the parkade is on Bay street, between Canadian Tire and the Marriott Eaton Centre Hotel

## *What hours is the CF Shower/Locker Facility open?*

- 24/7

## *Is there a charge to use the CF Shower/Locker Facility?*

- NO. This amenity is exclusively for the use of TEC Office Properties' clients

## *How long can I store my personal belongings in the locker?*

- Any locks are removed from the lockers at the end of each day

## *Is there towel service or toiletries available?*

- Users are expected to supply their own towels, toiletries and bathroom amenities

## *Who do I call if I encounter an issue in the secured CF Shower/Locker Facility?*

- Maintenance (cleaning, etc.) - CF CONNECT - [cfconnect@cadillacfairview.com](mailto:cfconnect@cadillacfairview.com) or 1.800.665.1000
- General Enquiries - TEC Concierge - [teconcierge@cadillacfairview.com](mailto:teconcierge@cadillacfairview.com) or 416.598.8568
- Security (security related issue) - 416.598.8547