

WELCOME GUIDE

PACIFIC CENTRE COMPLEX & HSBC BUILDING



Cadillac
Fairview

An aerial view of a modern rooftop community space. The scene includes a large blue swimming pool with the letters 'CM' on the bottom, a long green lounge area, several wooden tables and chairs for seating, a circular lounge area with a wooden pergola, and two tennis courts in the background. The space is surrounded by a multi-story building with large windows and a glass-enclosed structure. The overall atmosphere is bright and inviting, with shadows cast across the paved deck.

WELCOME TO OUR COMMUNITY

ABOUT PACIFIC CENTRE & HSBC BUILDING

A well-known landmark in the heart of downtown Vancouver, Pacific Centre is the city's premier office, retail, and hotel complex. Pacific Centre encompasses an impressive three city blocks spanning from Pender to Robson Street and from Granville to Howe Street. The HSBC Building is situated on West Georgia Street, off of Hornby Street.

Seven of the eight towers are situated above and connected to Pacific Centre's retail centre, CF Pacific Centre, which features approximately 105 shops and services.

The eight office towers are:

- 700 West Georgia | TD Tower
- 701 West Georgia
- 609 Granville | Canaccord Genuity Place
- 885 West Georgia | HSBC Building
- 700 West Pender
- 750 West Pender
- 777 Dunsmuir
- 725 Granville

Management Office

The Cadillac Fairview Management Office is located at:

910-609 Granville Street

Vancouver, BC V7Y 1G5

T: **(604) 688-7236** | F: **(604) 688-0394**

W: www.pacificcentroffice.com

Contact Numbers and Information

Security

T: **(604) 669-3241 (24-hours)**

CF Connect

(24 hours/7 days a week)

T: **1-800-665-1000**

E: cfconnect@cadillacfairview.com

Property Amenities

E: vanamenities@cadillacfairview.com



Office Hours

The office tower lobby doors are open Monday to Friday as follows:

BUILDING	HOURS
700 West Georgia TD Tower	7:00 am - 6:00 pm
701 West Georgia	7:00 am - 6:00 pm
609 Granville Canaccord Genuity Place	7:00 am - 6:00 pm
777 Dunsmuir	7:00 am - 6:00 pm
700 West Pender (Pender Galleria)	7:00 am - 6:00 pm
750 West Pender (Pender Galleria)	7:00 am - 6:00 pm
885 West Georgia HSBC Building	7:00 am - 6:00 pm (Monday to Wednesday)
	7:00 am - 9:00 pm (Thursday to Friday)
	10:00 am - 5:00 pm (Saturday)
725 Granville	7:00 am - 6:00 pm

IN & AROUND

PACIFIC CENTRE & HSBC BUILDING



urban eatery

Urban Eatery offers downtown dining at its best. The space incorporates a variety of seating areas and styles from private nooks to plush banquettes and share tables. The Urban Eatery is sure to satisfy with 15 exceptional fresh, fast and multicultural food offerings all within CF Pacific Centre. W: cfeats.ca

Food & Drinks

- Tim Hortons
750 West Pender
- Take 5 Café
609 Granville Street
- Holts Cafe
737 Dunsmuir Street
- Urban Eatery
CF Pacific Centre Food Court
- Meinhardt Fine Foods
609 Granville Street
- Tractor
700 West Pender
- Starbucks Reserve
700 West Pender



Pharmacies

- Shoppers Drug Mart
586 Granville Street
- Rexall
499 Granville Street
- London Drugs
710 Granville Street

Services

- Moneysworth & Best (Shoe Repair)
777 Dunsmuir Street
- Stitch (Clothing Alterations)
701 West Georgia Street
- Hicks Insurance Services
701 West Georgia Street

AMENITIES FOR TENANTS OF CADILLAC FAIRVIEW

Getting Around

Vancouver Bike Share | Mobi by ShawGO

Community public bike share program, servicing Vancouver.

- www.mobibikes.ca
- 0019 Robson & Hornby
- 0099 Vancouver Art Gallery - North Plaza
- 0015 Granville & Georgia
- 0129 Richards & Robson
- 0012 Dunsmuir & Richards
- 0037 Hornby & Nelson

Car Share

Looking for a car to get you where you need to go?

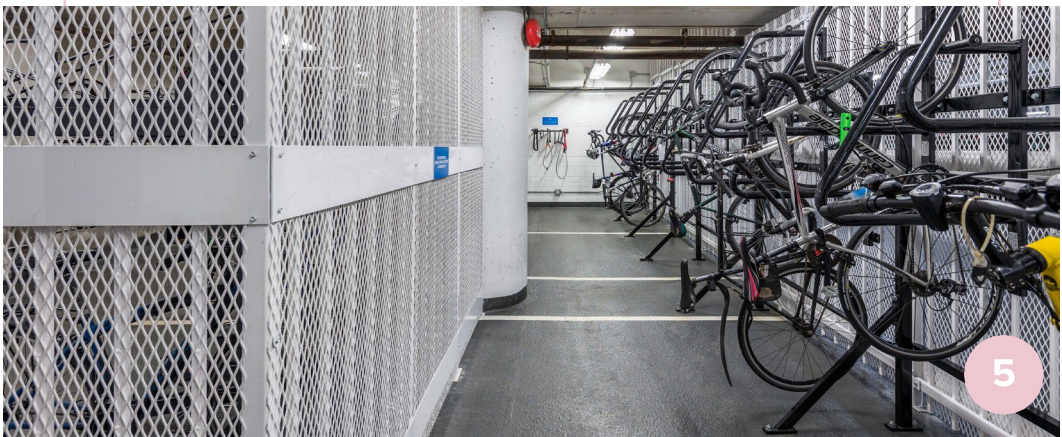
- Evo
- Modo
- Zipcar

There are 8 Evo parking stalls located on the P2 level of the CF Pacific Centre EasyPark parkade. These stalls are immediately adjacent to the 701 West Georgia/Urban Eatery elevator vestibule on P2.

Electric Car Charging Station

Need a charge? Look no further, we are here to help!

- 700 & 750 Pender | P1 Parkade
- CF Pacific Centre | P2 Parkade
- 885 Georgia | P1 Parkade
- CF Pacific Centre Parkade Tesla Supercharger, P2 Parkade



Bike Storage Locations

At Pacific Centre we have secure bicycle storage within one block of your office building. These storage areas have racks to secure your bike and day-use lockers for storing your travel gear.

- 777 Dunsmuir | P1 level, opposite the loading dock
- 700 and 750 W Pender | P1 level, at the bottom of the ramp
- Pacific Centre South Parkade | underneath 700 W Georgia, P1 level, on either sides to the Canada Line elevator
- HSBC Building Parkade | P1 level, adjacent to the parking vestibule

Tenant Meeting Rooms

Pacific Centre has a Meeting Room for the exclusive use of Pacific Centre Tenants and are available to meet the needs of tenants.

Pacific Centre Meeting Rooms

609 Granville on 9th floor, Suite 950

HSBC Building Conference Room

885 West Georgia on the upper lobby level

Meeting Room Rental Rate

Standard set up full day: \$360

Standard set up 1/2 day: \$285

For more information contact Cadillac Fairview Management Office.

T: (604) 688-7236 or E: vanamenities@cadillacfairview.com

CF Fitness Centre

The CF Fitness Centre at 885 W. Georgia is available to all Pacific Centre and HSBC Building Office tenants.

Here you will find top of the line fitness equipment including treadmills, weight lifting machines, yoga studio, Peloton bikes and newly appointed shower and change room facilities with complimentary towel service. Gym hours are Monday to Friday, 6:00 am to 6:00 pm.

Tenants will have access to lockers during their visit to the gym. No day-use or overnight locker services are available at this time.

Membership Process

Membership registration is required to access the CF Fitness Centre. Membership is complimentary at this time. CF has partnered with wellness experts LIVNorth to facilitate memberships.

Please visit the linked website to create a free membership:

<https://www.wellnessliving.com/signup/cfwellness>

Instructions on creating a membership through the LIVNorth booking portal can be found in the instruction guide:

<https://www.wellnessliving.com/signup/cfwellness>

For more information contact please email
vanamenities@cadillacfairview.com



CF Terrace

The CF Terrace is accessible from the 3rd floor of Dunsmuir and is available to all Pacific Centre and HSBC Building Office tenants.

Within the amenity there is a large scale yoga mat, bocce court, tennis court and half basketball court. Tenants will have access to showers and locker rooms equipped with complimentary towel service. Stay and enjoy lunch or have a space to relax in the outdoors.

Terrace hours are Monday to Friday, 8:00 am to 6:00 pm. Tenants will have access to lockers during their visit. No day-use or overnight locker services are available at this time.

Membership Process

Membership registration is not required to access the CF Terrace. However, to reserve a sports court, membership is required.

CF has partnered with wellness experts LIVNorth to facilitate memberships.

Please visit the linked website to create a complimentary membership to allow you to reserve use of the sports court:

<https://www.wellnessliving.com/signup/cfwellness>

Instructions on creating an account and reserving through the LIVNorth booking portal can be found in the instruction guide:

<https://www.wellnessliving.com/signup/cfwellness>

For more information contact please email
vanamenities@cadillacfairview.com



SERVICES FOR TENANTS OF CADILLAC FAIRVIEW

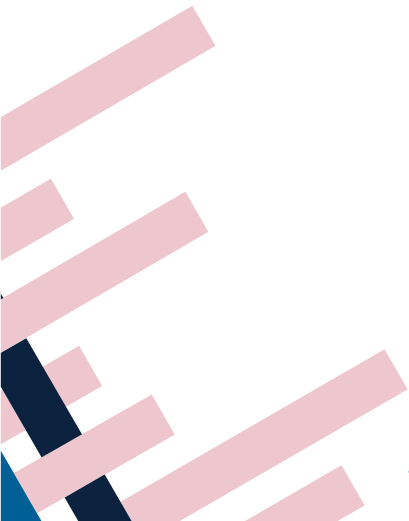
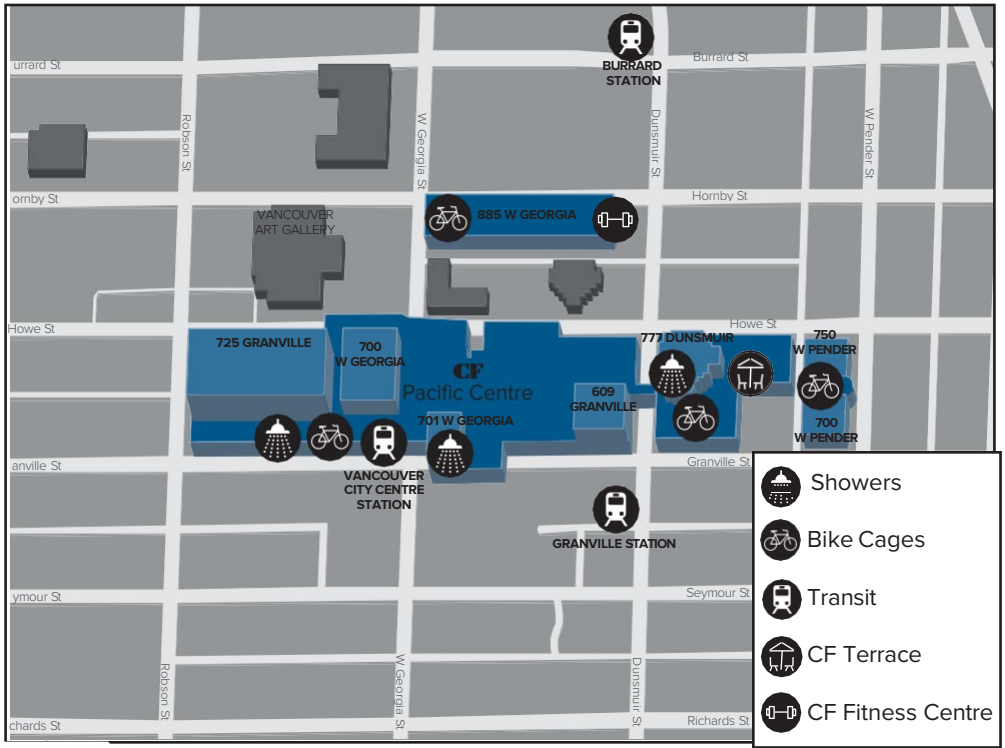
Security Team

Creating a safe and secure environment for our tenants is, quite simply, the most important job we have.

Maintaining secure conditions over the three square city blocks of Pacific Centre is an immense task. Our Security Control Centre team, as well as our front-line security personnel, are dedicated to their round-the-clock safety responsibilities.

Our 24-hour Security can be reached at (604) 669-3241 to report any safety concerns.





CF Connect

We believe that the most effective tenant service is prompt, responsive, and results-oriented. That's why Cadillac Fairview is pleased to offer CF CONNECT - a service designed to provide tenants with an instant connection to our service program. Tenants may contact CF Connect to request and/or report service related items.

To reach one of our CF Connect Representatives, call **1-800-665-1000** or send an email to **cfconnect@cadillacfairview.com**.

However, should you have an emergency or require any assistance from the security team, please contact **(604) 669-3241**.

CF PACIFIC CENTRE

Visit CF Pacific Centre where you'll find luxurious shopping and premium retailers. Featuring Holt Renfrew, Harry Rosen, H&M, Apple, Kate Spade New York, Ted Baker London and so much more. Located on the corner of Georgia and Howe, adjacent to Robson Street and the Vancouver Art Gallery.

Guest Services

Guest Services is located on level M1 of the shopping centre and provides a variety of complimentary services including: general information on centre events, tourist and community information, language assistance, The CF SHOP! card®.

For more information, please contact Guest Services at www.cfpacificcentre.com, call **(604) 688-7235** or text **(604) 449-0070**.

Mall Hours

Monday - Wednesday	10:00AM - 7:00PM
Thursday - Friday	10:00AM - 9:00PM
Saturday	10:00AM - 8:00PM
Sunday	11:00AM - 7:00PM

*Hours maybe be subject to change with holidays

