

WELCOME BACK!

We're excited to have you back and are happy to share the efforts we've made to ensure your workplace is safe and comfortable.



TD Centre has achieved the WELL Health-Safety rating, reaffirming the efforts we have made to ensure your health and safety is top priority.



Cleaning and sanitization procedures



Stakeholder engagement and communication



Air and water quality management



Emergency preparedness programs



Health service resources



Innovation

Visit wellcertified.com to learn more about the WELL Health-Safety certification.

HEALTH & SAFETY POLICIES AND PROCEDURES



The mandatory masking requirement and physical distancing requirements for all indoor common areas, including building lobbies, concourse, washrooms and elevators have been lifted in line with current provincial guidelines.



Tenants are free to enact their own policies and procedures within their premises. Should you continue to have pandemic measures in place, such as vaccination or masking requirements for entry, please immediately contact your Manager of Tenant Relations so that we can work with CF staff and 3rd party vendors to ensure compliance.



Touchless ticketing is available at parking entrances and pay stations




Tenants should carry their passcards at all times as passcards are required to access floors on secured mode. Concierge and security staff will not be able to grant access to floors if requested.

CLEANING

Enhanced cleaning continues to be a top priority, with increased cleaning frequency throughout the day for:

- Entrances
- Elevators/Escalators
- Lobby Security desks
- Handrails
- Glass
- All base building washrooms
- Parking
- PPE Disposal bins

 In addition, hand sanitizer and disinfecting wipes are available in lobbies and common areas.



The following measures have been implemented in all base building washrooms:

- Hands free soap dispensers have been installed in all base building washrooms
- Toilet seat disinfectant solution dispensers have been installed in all washroom stalls.

TO AVOID DRAIN BACKUPS, DO NOT FLUSH PPE, PAPER TOWELS, WIPES OR ANY OTHER ITEMS DOWN THE TOILET.

WASHROOMS

HVAC

Base building HVAC systems have been reviewed by our engineers and third party consultants and meet ASHRAE standards (industry best practices), which can support minimizing exposure to COVID-19.



As a precaution, additional measures have been implemented:

- All base building air filters, where applicable, have been replaced with MERV rated filters meeting or exceeding ASHRAE recommendations.
- Fresh air purge cycles have been implemented each morning prior to occupancy, meeting ASHRAE recommendations.
- Exhaust fan operation extended to run at all times when tenants or operations staff are present in the buildings.

WATER QUALITY

The following measures have been implemented to ensure water quality is being maintained during periods of lower occupancy:

Cleaners flush all base building water systems (e.g. washroom sinks and toilets) on a daily basis.

Note: Tenants are obligated to flush their own equipment, including but not limited to private washroom and kitchen fixtures, at least once per week.

TDC SHOPS & RESTAURANTS



Our restaurants, shops & services are open for you



TD Centre's Food Hall, located in the concourse level of TD West Tower, is open for take-out or in-person dining.



Several shops and services are open and ready to serve you.



Your favourite TDC restaurants are right at your fingertips. For easy pick up and delivery visit [CFeats.ca](https://www.cfeats.ca).

For a complete listing of open retailers visit [tdcentre.com](https://www.tdcentre.com)