

Le Carnaval d'Halloween FAQs

1. When and where is Le Carnaval Halloween event taking place?

The event is on Saturday, October 17, from 10:00 AM to 2:00 PM at CF Fairview Pointe-Claire. The check-in tables are located in Centre Court, by Nespresso/UNIQLO.

2. Do you need to be there at 10 am?

No, you can join at any time between 10 am - 1 pm to enjoy the activities. Activities will close at 2 pm.

3. Is there a cost to attend the event? Does everyone need to purchase a ticket?

Tickets are \$5 per person (+ applicable taxes) and includes a tote bag to collect candy throughout the trick-or-treat trail as well as various fun activities throughout the property. Parents do not need to purchase a ticket if they are only accompanying their children to the activities.

4. Where do the ticket proceeds go?

100% of the ticket proceeds benefit the Lakeshore General Hospital Foundation.

5. How can I purchase tickets for the event?

Tickets can be purchased online via our mall website (cfairviewpointeclaire.com) or **Park Pass**.

6. What activities are included in the Halloween Carnival?

Highlights include the Trick-or-Treat Trail with participating retailers, Halloween Tote Decorating, a Photo Station for souvenir prints, and Face Painting.

7. I have a child with a food allergy. Will there be non-food options on the Trick-or-Treat Trail?

We encourage retailers to provide a variety of treats (nut-free). Please check with each participating retailer along the trail to ensure the safety of the treats they are distributing.

8. Can I purchase tickets on the day of the event?

We highly recommend purchasing your tickets online in advance to guarantee entry, as there is limited availability. Any remaining tickets will be sold at the registration tables (Centre Court) on October 17, but availability is not guaranteed.

9. Do I need to supervise my children throughout the event?

Yes, all children must be accompanied and supervised by a parent or guardian at all times while participating in Le Carnaval d'Halloween activities. This ensures the safety and enjoyment of all guests.

10. Do children need to wear a costume?

Guests are encouraged to come costume-ready to fully participate in the Halloween spirit and activities, but costumes are not mandatory.

11. What is the Trick-or-Treat Trail?

The Trick-or-Treat Trail is a property-wide activity where participants follow a map and visit participating retailers throughout the mall for treats and goodies.

12. Are the activities suitable for all ages?

The event is described as perfect for families and children 3+.

13. Do I need to bring my own trick-or-treat bag?

No, each ticket holder will be provided with a tote bag to decorate and bring along with them for the trick-or-treat trail.

14. What is your cancellation/refund policy?

All ticket sales are final. No refunds or exchanges will be provided, as 100% of proceeds are directly donated to charity. Thank you for supporting a great cause!

15. Is the venue accessible?

Yes, all CF properties are fully accessible. If you have any concerns, please contact us prior to booking.